Superintendent Board Report: June 26, 2017

Technology:

- Ticket submission summaries are listed in separate Excel documents; one for remote support and one for onsite support

- CCL continues to manage, train, and provide support for technician DJ Hoy as needed.

- CCL repaired submitted Chromebooks.

- CCL completed the SNAP program rollover.

- CCL troubleshot an iBoss filtering issue; replacement hardware ordered and DJ swapped out.

- DJ completed the student Chromebook collection the week of May 22nd.

- DJ reassigned 25 laptops in a cart to be used for a teacher's room (included rejoining and renaming them to the domain).